



Desktop-to-Cloud Business Communications Solutions

INTELLISERVER: SIMPLIFIED DESKTOP-TO-CLOUD DATA AND APPLICATION MANAGEMENT

IntelliServer provides public, private, or hybrid cloud-based hosting and colocation of IT infrastructure and application servers, as well as on-premises server management backed by complete network administration, maintenance, and reporting.

On-site network attached storage solutions and application servers are costly and inefficient options that must be continuously maintained and upgraded to ensure data is always available and applications are always operating at peak efficiency. Reduce your operating costs by outsourcing your data storage and application server requirements to IntelliSyn.

Our IntelliServer service provides public, private, or hybrid cloud-based hosting and colocation of IT infrastructure and application servers, as well as on-premises server management. Both services are backed by complete desktop-to-cloud administration, maintenance, and reporting that simplifies network, data, and application management.

With IntelliServer, the daily hassles associated with using and managing advanced IT are eliminated, so you can get on with your business.

Customize Server Management

IntelliServer offers the flexibility to customize server management to fit your business needs today, and easily scale to address future growth.

Depending on your needs, hosting and colocation solutions can be implemented at your offices or at our secure data centers.

And, you can further customize IntelliServer services by choosing the level of support you need from a variety of service packages. Each package is offered on a flat rate subscription basis, so you get exactly what you need to run your business every day.

Maximize Server Uptime

To help you maximize your server and application uptime and keep productivity levels high, IntelliServer provides proactive monitoring of your servers 24 hours a day, seven days a week. This ensures your system is always operating according to pre-defined health parameters. If a problem occurs, our IT engineers are immediately alerted to the anomaly and are guaranteed to be working on the problem within 15 minutes or less.

IntelliServer provides:

- **Hardware management:** We source, install, and monitor all required hardware from Tier 1 vendors, and provide ongoing support and management.
- **24x7 monitoring:** Our network operations center (NOC) is staffed 24 hours a day, seven days a week, and our team of certified engineers uses powerful network monitoring tools to ensure your servers are always up and running at maximum efficiency.
- **System administration:** As your virtual network administrator, we take full responsibility for the ongoing

management of your servers. We add or delete users and e-mail accounts as needed, and conduct all administrative tasks on a daily basis. Just tell us what you need and we'll handle it from there.

- **Patch management:** With IntelliServer, we stay on top of patch management so you don't have to. We manage all routine and critical server patches and updates to protect your servers from newly discovered threats and vulnerabilities.
- **Performance management:** To ensure you always have the highest level of network services available at all times, we monitor all critical network elements, such as CPU, RAM, and hard disk utilization. If they fall outside pre-determined performance parameters, one of our IT engineers is notified and the problem is resolved.
- **Incident reporting:** To keep track of all network issues, we continuously monitor hardware utilization, log alerts and incident responses, and provide server maintenance and activity reports.

State-of-the-art Facilities

IntelliServer hosting and colocation services are based in IntelliSyn's state-of-the-art data center. This facility features:

- 24x7 security
- Video surveillance
- Building and facility security card access, security personnel, and NOC man trap
- UPS and emergency diesel generator power
- Redundant air-conditioning, air flow management, and fire suppression systems
- Anti-static flooring

Find Out More

To find out more about how IntelliSyn desktop-to-cloud communications solutions can power your business, call:

Toll-Free: 1 (866) 266-1985

Global Headquarters

2141 Thurston Drive, Suite 204
Ottawa, ON
K1G 6C9
(613) 688-1351

Toronto Office: (647) 795-1405

U.S. Offices

Omaha: (402) 973-1531
Washington D.C.: (202) 800-8001

Or visit: www.intellisyn.com

*As your virtual
network
administrator,
we take full
responsibility
for the ongoing
management of
your server.*

