# IntelliSyn
## COMMUNICATIONS INC.
Desktop-to-Cloud Business Communications Solutions

# INTELLITALK:
## FULL-FEATURED INTERNET TELEPHONY AND UNIFIED COMMUNICATIONS

*IntelliTalk gives you crystal-clear voice and desktop-to-cloud collaboration tools you can use anywhere, any time.*

Your business is no longer restricted by the location of your desk. It needs to be wherever you are, whenever your customers need you. So why settle for traditional voice communications services that are hardwired into the walls of your office?

Set your business interactions free with IntelliSyn's full-featured internet telephony and unified communications solution. IntelliTalk gives you crystal-clear voice and desktop-to-cloud collaboration tools you can use anywhere, any time.

## Move Up to Internet Voice

IntelliTalk is a unified communications and collaboration solution for small- and medium-sized businesses (SMBs) and medium to large enterprises. It uses the most advanced Voice over IP (VoIP) technologies to replace costly phone lines, switches, and cabling with easy-to-use internet telephony. And it provides all the call functionality of traditional voice systems at half the cost.

## Choose the Ideal Configuration and Options

This complete, turnkey voice calling solution is available as IntelliTalk SMB for businesses with up to eight extensions or IntelliTalk Enterprise for businesses with nine or more extensions. Both versions offer a variety of standard and optional features that enable users to optimize workflows by leveraging unified communications at their desk or from a smartphone while on the move.

Once IntelliTalk is configured to fit your business, employees can use a single number to make or receive calls wherever they are. Calls are seamlessly integrated with the system to appear to callers as if employees are in the office. And because IntelliTalk leverages the internet to provide IP-based voice services, employees can connect with their IntelliTalk service from anywhere in the world.

Best of all, IntelliTalk is structured to scale with your business as your needs change. Businesses starting with IntelliTalk SMB can upgrade to IntelliTalk Enterprise at any time. And IntelliTalk Enterprise can scale to a virtually unlimited number of extensions.

## Integrate All Communications

IntelliTalk also goes beyond voice communications with a variety of unified communications options that allow all your employees to access voice, fax, voicemail, email, voice conferencing, web conferencing, and chat options through one user-friendly interface on any Windows®, Android®, or Apple® iOS device.

Employees get enhanced communication and superior collaboration tools they can rely on to stay connected with customers, partners, and suppliers. You get to:

- Connect remote offices with internet telephony bridges that eliminate inter-office call charges
- Allow employees at home or on the road to access the system and make calls without incurring long distance charges
- Enable employees to identify callers and improve the customer experience through integration with leading customer

relationship management software
- Leverage low-cost, web-based browser-to-browser applications for voice calling, video chat, and file sharing
- Increase collaboration with browser-based web meetings employees can launch with just a few mouse clicks

## Reduce Setup and Management Costs

IntelliTalk is easy to set up, manage, and maintain. IntelliSyn installs and configures the end-to-end solution and provides user applications for smartphones, laptops, and tablets. All desktop phones are plug-and-play. Simply connect a phone into your network and it automatically configures itself for your work environment. There's no need for manual configuration of phone lines, switches, routers, or gateways. So it's easy to add, remove, or move extensions at any time.

Once your phone system is up and running, IntelliSyn will manage all your IP phones, features, and firmware updates as part of your IntelliTalk service. Plus, IntelliTalk is backed by IntelliSyn's full suite of IntelliSupport services. Therefore, you can rest assured that your internet telephony and unified communications services will always be available 24 hours a day, seven days a week, and 365 days a year.

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## Standard Features

Both IntelliTalk SMB and IntelliTalk Enterprise are delivered with a full suite of standard features designed to address all your unified communications and collaboration needs, including:

- Unlimited incoming calls
- Unlimited local calls
- Unlimited Canada long distance
- Voicemail to email
- Call display
- Call forward

- Call logs
- Call reporting
- Call recording
- Voicemail
- Web-based management
- Advanced forwarding rules

**In addition, IntelliTalk Enterprise includes:**

- Unlimited auto-attendants
- Mobile client
- Windows client
- Outlook integration

- Web conferencing
- Conference bridge
- WebRTC calls

| OPTIONAL FEATURES | | |
|---|---|---|
| | **IntelliTalk SMB** | **IntelliTalk Enterprise** |
| **Functionality** | | |
| Auto-attendant | X | Included |
| Mobile client | X | Included |
| Conference bridge | X | Included |
| U.S. or international long distance | X | X |
| Call center/hotel functionality | X | X |
| Custom logo on phones | X | X |
| Additional DIDs/phone numbers | X | X |
| **Application Integration** | | |
| Office 365™ | N/A | X |
| Salesforce® | N/A | X |
| Microsoft Dynamics™ | N/A | X |
| Microsoft Exchange 2013/LDAP/ODBC | N/A | X |
| SugarCRM™ | N/A | X |
| Google Contacts | N/A | X |
| Exact®, Zendesk | N/A | X |
| Freshdesk® | N/A | X |
| act!™ | N/A | X |
| Datev® | N/A | X |

### Find Out More

To find out more about how IntelliSyn's desktop-to-cloud communications solutions can power your business, call:

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